EASTSIDE COMPUTER

MICHAEL MEYERS – Sole Proprietor
3003 233rd Ave SE Sammamish, WA 98075
425-562-6800 | operations@escr1.com

OVERVIEW:

Eastside Computer has been in the IT consulting business for 13 years
ALL industries supported
Expert knowledge of ALL Microsoft products
Expert knowledge of virtually all network environments, devices, and protocols.
Expert knowledge of virtually all hardware platforms

EXPERIENCE

Jan 2002 - Current Owner, Eastside Computer

•Run ALL aspects of daily operation
•Work directly with clients to analyze IT system requirements, client's information technology needs and their resources in order to plan IT projects and fulfill expectations
•Developed IT system specifications after evaluating customer's nature of work and business volume
•Design networks, build all PCs and Servers, implement planned infrastructures, and provide ongoing support
•Solved ALL client IT issues and emergent needs
•Design and build ALL systems and networks first-hand
•Provide solutions for literally all conceivable applications and processes
•Expert at integration of non-standard systems and processes
•Expert at resolving system issues

CITY OF GOLD BAR HIGHLIGHTS:

Aug 2008

Eastside Computer Designed and built City of Gold Bar Small Business Server with Exchange capability

•Due to the increase in demand for public records, and the need for centralized administration, Eastside Computer recommended, designed, and built the City a Windows Server 2003 based network.

Sept 2009

Eastside Computer "activated" Exchange Server

•Ever increasing public records requests necessitated the centralization of ALL City email communications.

•Exchange Server was "activated" and ALL "cityofgoldbar.us" email in existence was harvested from ALL known sources and imported as PST files into the new Exchange database.

•ALL mail is now routed through and stored on the City's Exchange server

May 2012

Design and implement VPN tunnel for SCADA system

•Design and implement a stable VPN connection for City of Gold Bar SCADA system and remote monitoring of City well head/s.

April 2014

Design and build new City of Gold Bar server

•After nearly 6 years and 99.99% up time, the original server was decommissioned.

•New Windows Small Business Server 2011 built, including Exchange Server 2010. All data moved and all services transferred to new server.

March 2015

Enabled single-point mail collection for ALL user accounts

•Enabled "Journaling" in Exchange 2010

•ALL mail flow is now automatically copied to specified "Journaling" account.

•Process is completely independent

Certifications

•MCSE (ID# 2093516) Certified since 2001
•MCSA
•MCP
•CompTIA A+

Languages

TCP/IP
DNS
HTML/XML
JAVA
C++
DOS

Software

- Windows Server OS (Windows Server NT, 2000, 2003, 2008, 2011, 2012)
- Microsoft Exchange Server (3.5, 2000, 2003, 2007, 2010, 2012)
- Microsoft SQL Server (ALL versions)
- Windows Desktop OS (3.1, '95, '98, NT, 2K, XP, Vista, Win 7, Win 8.1, etc.)
- Microsoft Office for Windows ('95 - Current)
- Microsoft Office for Mac (2000 - Current)
- Sybase SQL
- Pervasive SQL
- Access
- Linux OS (Debian, RedHat, SuSe, etc.)
- Mac OS (SYSTEM 5, 6, 7, OS8, OS9, OSX)
- Android
- iOS (ALL versions)
- Cisco
- Dentrix Practice Management
- Dolphin Practice Management
- Eaglesoft Practice Management
- Legal Plus Family Soft
- Etc……

MILITARY SERVICE

April 1989-Jan 1994 Corporal (E4), United States Marine Corps

- Forward Observer – w/2531 & 3521 MOS's
- Navy Achievement Medal
- Kuwait Liberation Medal
- Combat Action Ribbon
- National Defense Service Medal
- Navy Unit Commendation – (Somalia)
- Southwest Asia Service Medal w/3 Stars
- Sea Service Deployment Ribbon w/1 Star
- Rifle Expert – 4th Awd
- Honorable Discharge

PERSONAL

Married with two children.

Hobbies include:

Technology, Electronics, High End Audio, Home Theater, Automotive modification and maintenance, Home Improvement, Drumming, Astronomy, Snowboarding, Mountain Biking, Hiking, Fitness, HAM Radio.....

PROFESSIONAL CONTACTS

•Lake Hills Orthodontics

Dr. Wisanu Charoenkul
15446 Bel-Red Road
Suite 310
Redmond, WA 98052
drohie@lakehillsortho.com
(425) 747-9210

•Redmond Kid's Dentistry

Dr. Stephanie Su

16650 NE 79th St
Redmond, WA 98052
drsteph@redmondkidsdentistry.com
(425) 558-4562

•Berner Law Group

Jack Berner, Attorney
3112 Rockefeller Ave
Everett, WA 98201
jberner@bernerlawgroup.com
(425) 259-6533

•The Woodhouse Wine Estates

Chris Schwesinger, Operations Director
15500 Woodinville Redmond Rd. NE
Suite C600
Woodinville, WA 98072
chris@twwe.com
(425) 527-0608

•Seattle Kid's Dentistry

Dr. Kristi Linsenmayer
945 Elliot Ave W
Seattle, WA 98119
drlinsenmayer@seattlekidsdentistry.com
(206) 743-8660

IT Services Agreement

This Agreement is made as of February 12th, 2019 between **Eastside Computer** ("Consultant") and **City of Gold Bar** ("Client").

1. Term of Agreement. This agreement shall commence on the date set forth above and will continue for 3 years, or until either party hereto provides the other with written notice upon thirty calendar days' notice of termination or amendment.

2. Complete Agreement. This Agreement contains the entire Agreement between the parties hereto with respect to the matters covered herein. No other Agreements, representations, warranties, or other matters, oral or written, purportedly agreed to or represented by or on behalf of **Eastside Computer** by any of its employees or agents, or contained in any sales material or brochures, shall be deemed to bind the parties hereto with respect to the subject matter hereof. Client acknowledges that it is entering into this agreement solely on the basis of the representation contained herein.

3. In the event of a conflict in the provisions of any attachments hereto and the provisions set forth in this Agreement, the provisions of such attachments shall govern.

4. Jurisdiction. The enforcement of this agreement shall be governed by the laws of the State of Washington.

5. If the scope of any of the provisions of the Agreement is too broad in any respect whatsoever to permit enforcement to its full extent, then such provisions shall be enforced to the maximum extent permitted by law, and the parties hereto consent and agree that such scope may be judicially modified accordingly and that the whole of such provisions of this Agreement shall not thereby fail, but that the scope of such provisions shall be curtailed only to the extent necessary to conform to law.

6. The final arbitration decision shall be enforceable through the courts of the state of Washington. In the event that this arbitration provision is held unenforceable by any court of competent jurisdiction, then this contract shall be binding and enforceable as if this section were not a part hereof.

7. Notices.

(i) Notices to Consultant should be sent to:

Michael Meyers

3003 233rd Ave SE

Sammamish, WA 98075

operations@escr1.com

(ii) Notices to Client should be sent to:

City of Gold Bar

107 5th Street

Gold Bar, WA 98251

clerk.treasurer@cityofgoldbar.us

8. Services Provided. Consultant will provide services under this agreement at an hourly rate reviewed and agreed upon annually. The agreed-upon rates will also include an hourly rate for services provided on an emergency basis outside of normal working hours. (allows for an overtime rate)

9. Additional Work. After receipt of an order that adds to the Maintenance Agreement, Consultant may take reasonable action and expend reasonable amounts of time and money based on such order. Client agrees to pay Consultant for such action and expenditure as set forth in the Agreement.

10. Cost of Services. All work to be performed at Eastside Computer's regular hourly rate. These rates are subject to change, subject to a thirty (30) day written notice.

11. Confidential Information. Each Party hereto ("Such Party") shall hold in trust for the other Party ("Such Other Party"), and shall not disclose to any non-party to the Agreement, any confidential information of Such Other Party. Confidential information is information which relates to Such Other Party's research, development, trade secrets, or business affairs, but does not include information which is generally known or easily ascertainable by nonparties of ordinary skill in computer design, programming, networking, information technology, or the specific business interests of either Party.

12. Staff. Consultant is an independent Contractor and Consultant is not employed by Client. Consultant is hereby contracting with Client for the services described in this Agreement and Consultant reserves the right to determine the method, manner, and means by which the services will be performed. Consultant is not required to perform the services during a fixed hourly or daily time.

Consultant shall not be required to devote his full time to the performance of the services required hereunder, and it is acknowledged that Consultant has other clients and offers services to the general public. The order or sequence in which the work is to be performed shall be under the control of the Consultant. Client shall not provide any insurance coverage of any kind for the Consultant, and Client will not withhold any amount that would normally be withheld from an employee's pay.

13. Non-Solicitation of Employees. During the term of this agreement and for a period of twelve (12) months thereafter, Client agrees not to solicit, recruit, or employ any employee of Consultant without the prior written consent of the President or Chief Executive Officer of Consultant.

LIMITED WARRANTY

14. Liability. Consultant warrants to Client that the material, analysis, data, programs, and services to be delivered or rendered under this agreement will be of the kind and quality designated and will be performed by qualified personnel.

Consultant offers no guarantees or warranties, express or implied, as to system availability and functionality during any phase of its support services and makes no guarantees or warranties, expressed or implied, regarding the ability to resolve computer-related problems, to recover data, or to avoid losing data.

Consultant makes no other warranties, whether written, oral or implied, including without limitation warranty of fitness for purpose of merchantability. In no event shall Consultant be liable for special or consequential damages, either in contract or tort, whether or not the possibility of such damages has been disclosed to Consultant in advance or could have been reasonably foreseen by Consultant, and in the event this limitation of damages is held unenforceable then the parties agree that by reason of the difficulty in foreseeing possible damages

(a) All liability to Client shall be limited to the total dollar amount of services paid by Client to Consultant in the previous two full months.

15. Terms.

a) All invoices to Client shall be due within 30 days of receipt.

b) Any unpaid sums over 30 days old that are not in dispute shall bear interest at the rate of 1 percent per month. Costs of collection including reasonable attorney's fees shall be borne by the Client.

16. The Consultant shall defend, indemnify and hold the City, its officers, officials, employees and volunteers harmless from any and all

claims, injuries, damages, losses or suits including attorney fees, arising out of or in connection with the performance of this Agreement, except for injuries and damages caused by the sole negligence of the City.

Should a court of competent jurisdiction determine that this Agreement is subject to RCW 4.24.115, then, in the event of liability for damages arising out of bodily injury to persons or damages to property caused by or resulting from the concurrent negligence of the Consultant and the City, its officers, officials, employees, and volunteers, the Consultant's liability hereunder shall be only to the extent of the Consultant's negligence. It is further specifically and expressly understood that the indemnification provided herein constitutes the Consultant's waiver of immunity under Industrial Insurance, Title 51 RCW, solely for the purposes of this indemnification. This waiver has been mutually negotiated by the parties. The provisions of this section shall survive the expiration or termination of this Agreement.

IN WITNESS WHEREOF, the Parties hereto have signed this Agreement and agree that it shall be binding upon the parties and their respective heirs, successors, and assigns.

_____	_____
Consultant Date	Client Date
Michael Meyers, Owner	
Eastside Computer	