



WASTE MANAGEMENT

720 4th Ave, Suite 400
Kirkland, WA 98033

Dear New Customer:

The City of Gold Bar recently changed service providers. You will soon receive service from Waste Management. As part of the transition we have a few key steps we are asking your help with.

The transition will take place on March 1, 2017.

Here are five important points to get started:

1. On February 28th, please place all the carts you use with Republic, at the curb so that Republic can collect the cart(s). On February 24th and February 27th Waste Management will be delivering replacement carts, based on the services you have with Republic.
2. Your services will change. Garbage will continue to be weekly, Recycling will now be serviced every other week. (For those customers with yard waste) that service will be provided weekly. Yard waste service will be weekly.
3. Important Billing Notice: You will be billed in three-month cycles. You will receive your first bill in April.
4. Your service day will remain the same. After the week of February 27, your carts must be out at the curb before 6:00 am.
5. Waste Management will send you a welcome packet that has a calendar outlining the weeks that recycling and yard waste will be collected. The calendar will highlight the specific weeks for recycling and yard waste. In addition the welcome packet will have information on the types of items we collect as well as our customer service number.

For more information, please visit <http://wmnorthwest.com/ssnomishcounty>. From there you can download a customer calendar, read more about our services in Gold Bar, change service levels and learn more about our company.

On behalf of Waste Management, welcome to our family. We are committed to providing safe and efficient collection services for you. If you have questions, please contact our Customer Service Center at 1-800-592-9995. We look forward to serving you.

Sincerely,

Jeff McMahon, District Manager
Waste Management of North Sound.