



WASTE MANAGEMENT

720 4<sup>th</sup> Ave, Suite 400  
Kirkland, WA 98033

February 10, 2017

Dear New Customer:

The City of Gold Bar recently selected Waste Management as your new provider for waste and recycling services. We look forward to serving you with the nation's largest fleet of clean burning, quiet, compressed natural gas trucks.

**Here's what you need to know:**

1. Look for your new Waste Management carts to arrive between February 24 and February 27. These carts, from Waste Management, are the ones you will use for service beginning March 7, 2017.
2. On Tuesday, February 28, please fill your current garbage, recycling, and yard waste carts you have been using and place them at the curb to be collected by your former provider, Republic Services. If for some reason your old carts are not picked up on February 28, please leave them at the curb and Republic Services will make another attempt to collect them.
3. Your service day will remain the same. Please place carts at the curb before 6 a.m.
4. There is a change in service frequency. Garbage will be collected weekly; recycling will be collected every-other-week. The first recycling collection will be Tuesday, March 14. If you subscribe to yard waste collection, yard waste collection will increase to weekly.
5. Important Billing Notice: You will be billed in three-month cycles. You will receive your first bill in April. It will include charges for March, April, and May.

You will receive a new recycling guide and collection schedule from Waste Management soon. The calendar shows the weeks you will receive recycling service. It includes information on what you can recycle and compost. It also provides important information on how to create your Waste Management online account and pay your bill.

If you have questions, please visit us online <http://wmnorthwest.com/snohomishcounty>. You may also call our Customer Service Center at 1-800-592-9995 (Monday - Friday 7 a.m. to 7 p.m., Saturdays 9 a.m. to 1 p.m.)

On behalf of Waste Management, welcome to our family. We are proud to be part of your community and committed to providing you outstanding service.

Sincerely,

A handwritten signature in black ink that reads "Jeff McMahon". The signature is written in a cursive, slightly slanted style.

Jeff McMahon, District Manager  
Waste Management - North Sound District

P.S. Your recycling guide and collection schedule is also available online! Go to <http://wmnorthwest.com/snohomishcounty>.